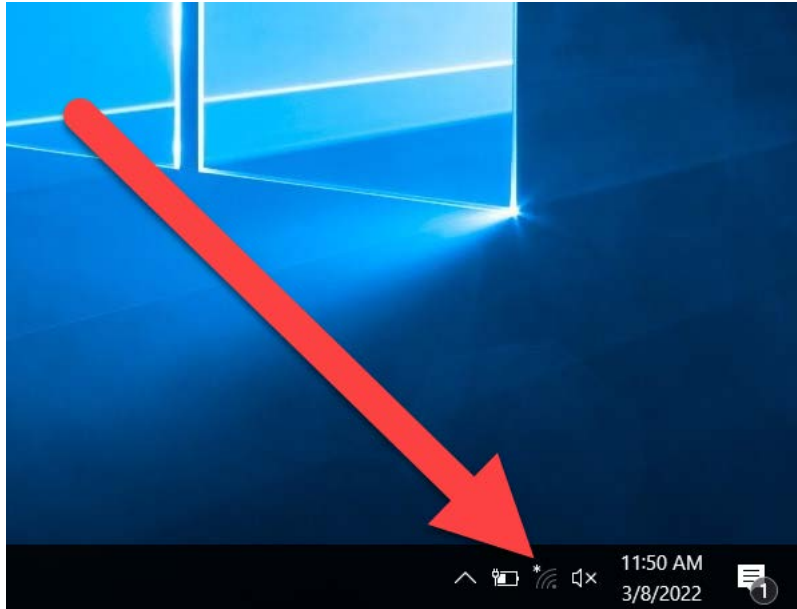


# Connecting to the City of Palm Bay Secure Guest Wireless Network (Windows 10 Devices)

(Created 3/8/2022)

Note: The steps below outline how to perform the initial connection to the City of Palm Bay's secure wireless network using **guest** devices running Windows 10.

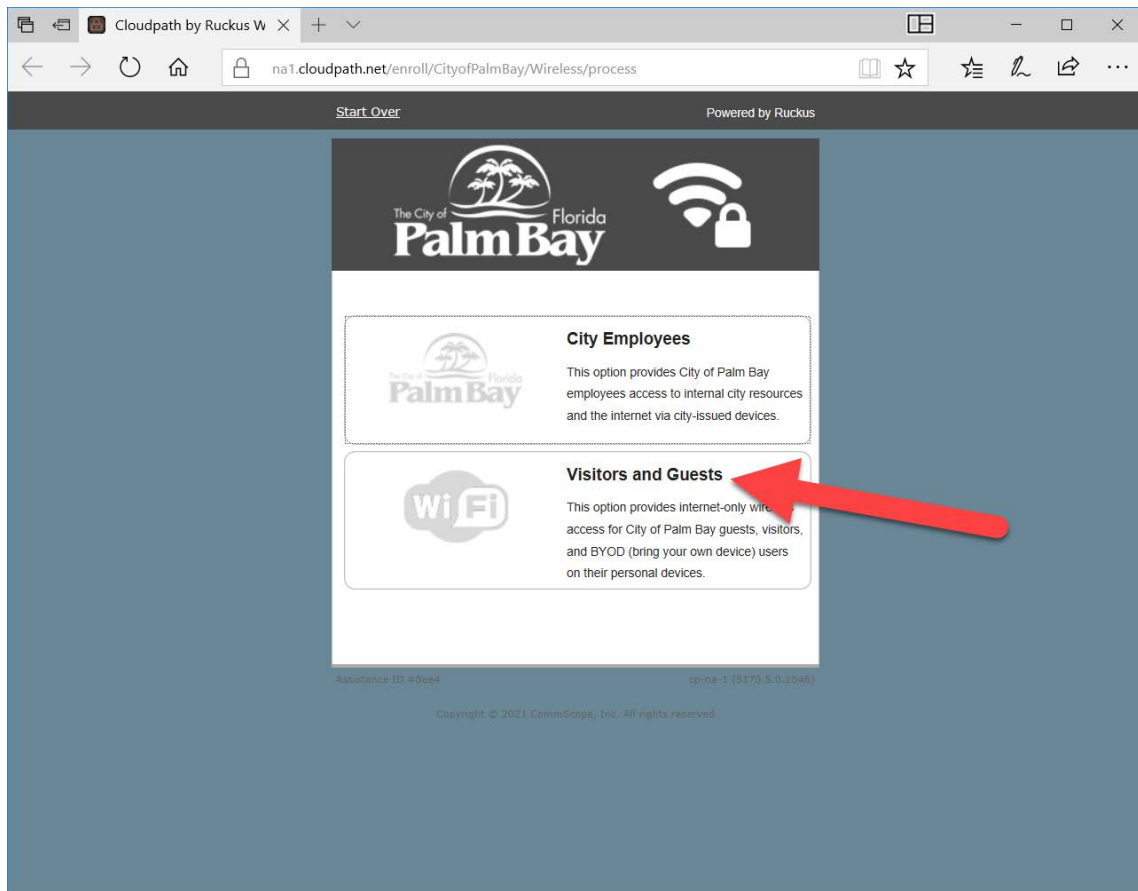
1. Click on the **wireless icon** located on the Windows taskbar to view the available wireless networks.



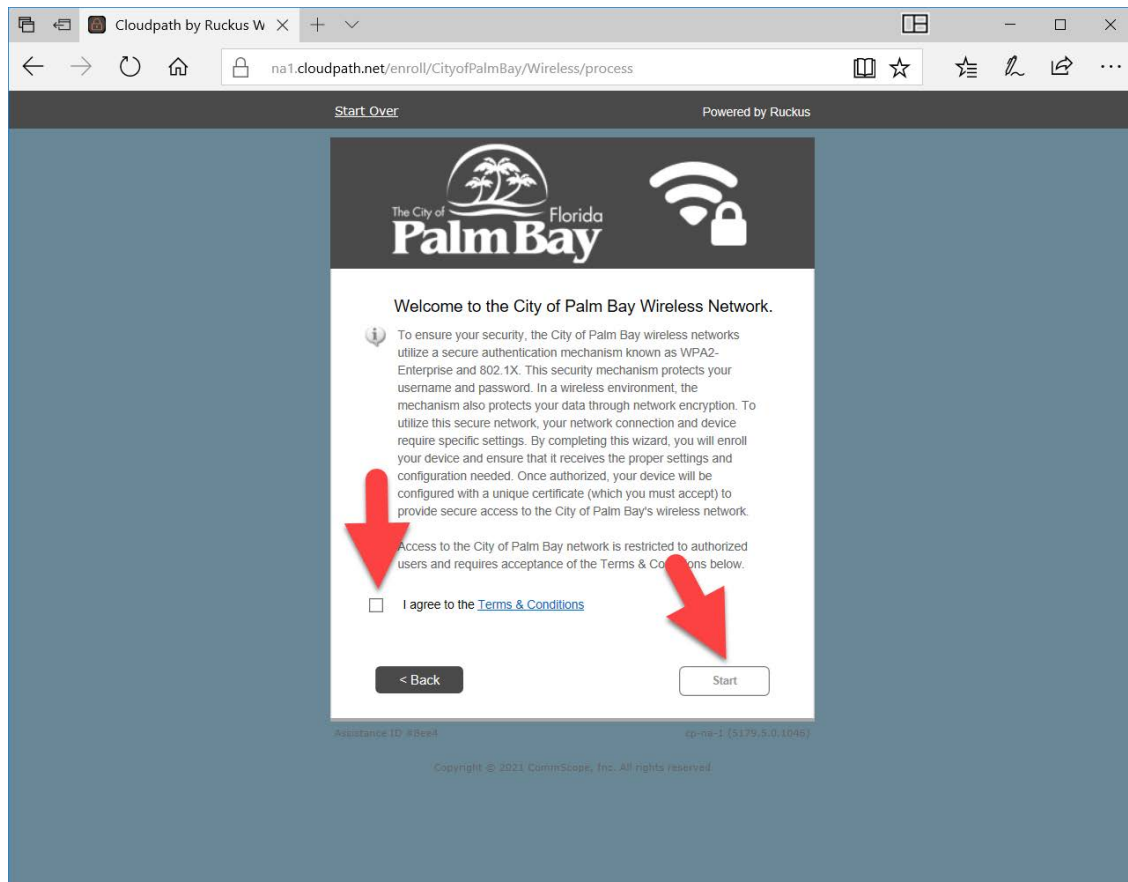
2. Select the **CoPB Wireless Onboarding** wireless network and click on the **Connect** button.



3. A web page will pop up and ask you what type of device you're trying to connect to the network. These instructions are for connecting BYOD or personally owned devices so we'll select "**Visitors and Guests**".



4. The **terms and conditions page** will pop up. In order to connect to the network, you'll need to accept the terms and click the **start button**.



5. You'll be prompted to pass a verification process. You can either opt to receive a verification code via email or text message. After filling out the Captcha, select Send when you're ready to be sent the code.

Cloudpath by Ruckus W X + -

na1.cloudpath.net/enroll/CityofPalmBay/Wireless/process

Start Over Powered by Ruckus

The City of **Palm Bay** Florida

To access the network, you must pass a verification process. After entering your email address or phone number and clicking Send, a verification code will be sent to you. You must enter the verification code on the next screen.

☒ Send To Email:

☐ Send TXT Message:

☐ I already have a verification code:

Enter the letters and numbers in the image in the box below:

<Back Send

Assistance ID: #a1a5 cp-na-1 (5179.5.0.1046)

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6. On the next page you'll see two buttons to download the **network connect application**. Select the **top option** and select download if prompted. (Not run.)

Cloudpath by Ruckus W X + -

na1.cloudpath.net/enroll/CityofPalmBay/Wireless/wizard/815/page4\_download.html

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The City of **Palm Bay** Florida

To access the secure network, follow the instructions below based on your computer's operating system.

**Microsoft Windows**

**Download .exe for Windows**  
NetworkWizardLoader-08861233.exe

After downloading, go to your desktop or downloads folder and open the file "NetworkWizardLoader-08861233.exe".

**Download for Windows**  
Cloudpath-Windows.zip

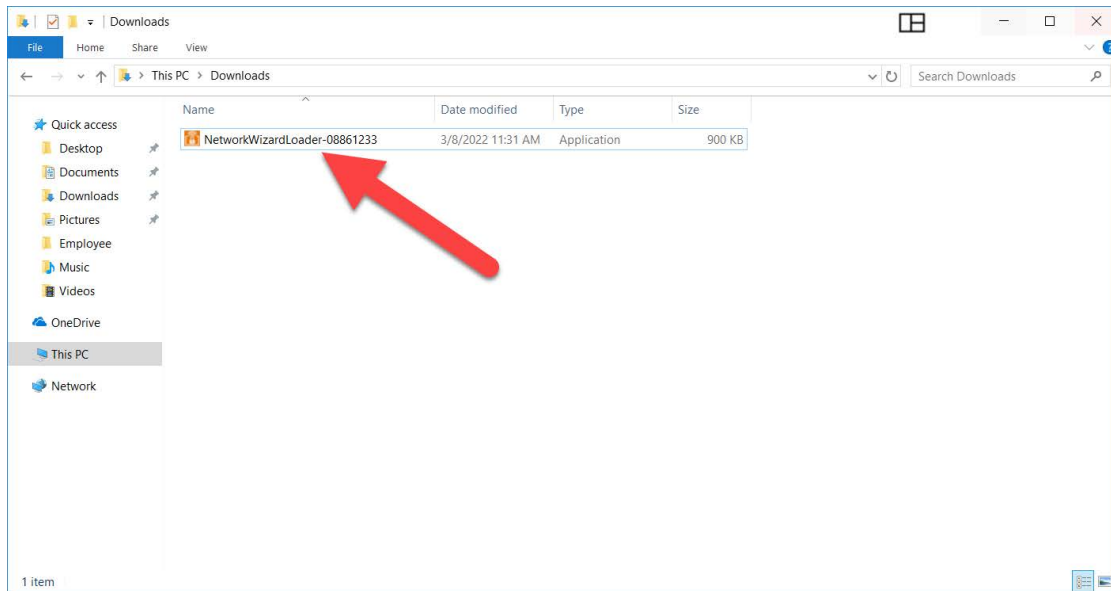
After downloading, go to your desktop or downloads folder and fully extract the zip archive (i.e. "Extract All"). Then run the .exe that was extracted from the .zip archive.

[Show all operating systems.](#)

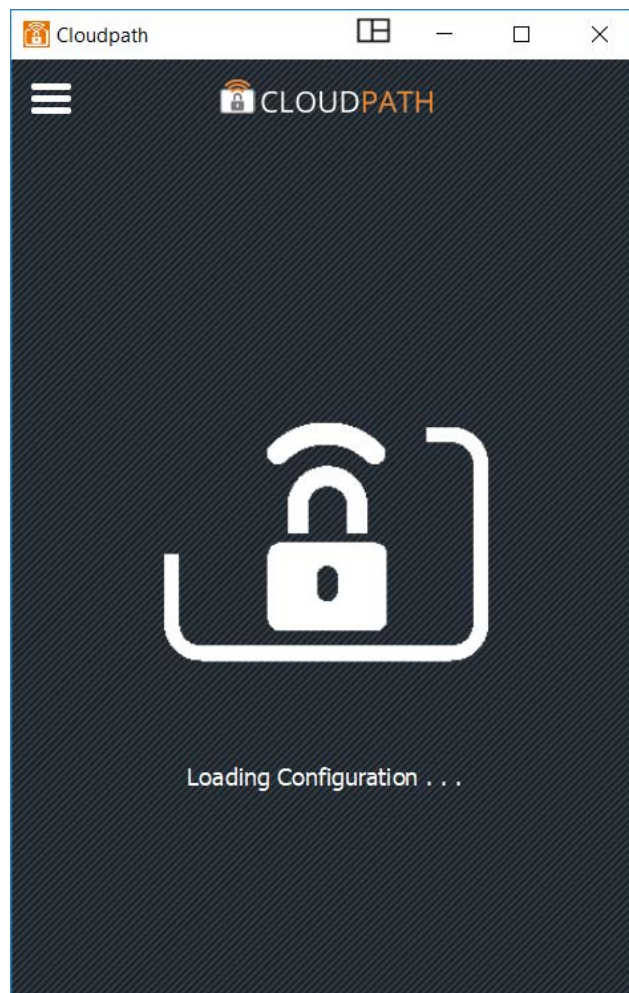
Assistance ID: #8ee4 cp-na-1 (5179.5.0.1046)

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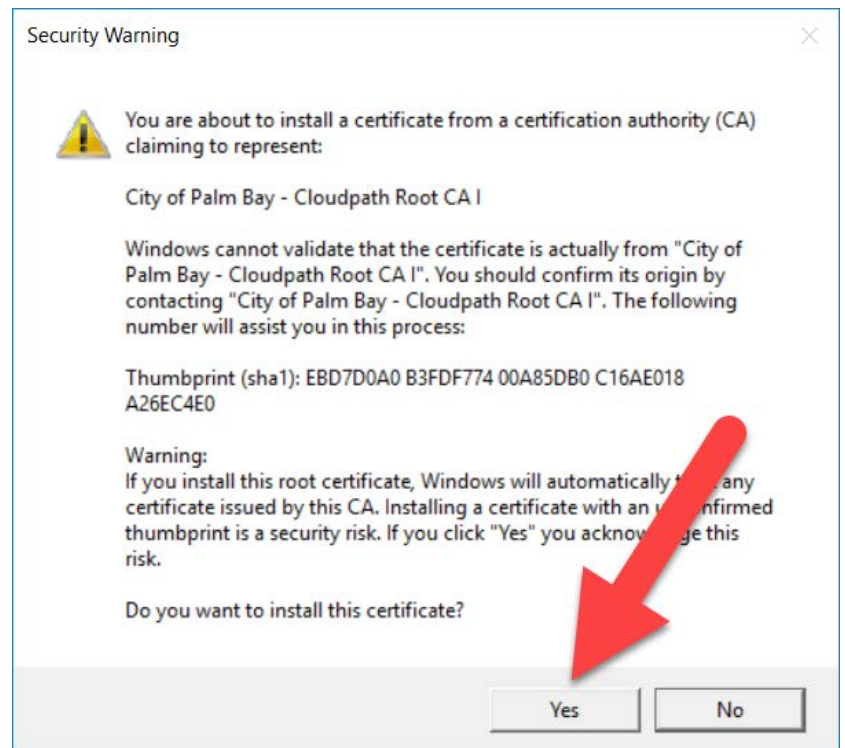
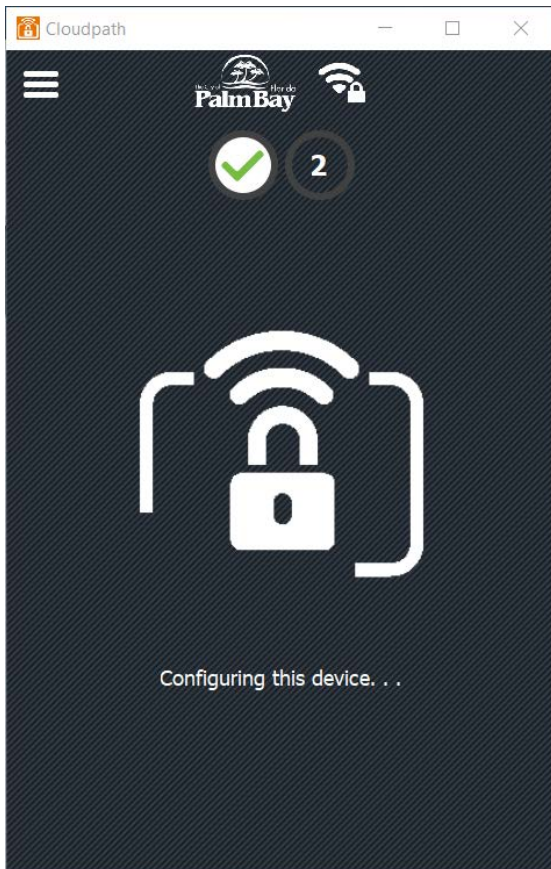
7. Run the file you downloaded in the previous step by double-clicking it.



8. The network connect application will start to run. You should eventually see a screen like the one below.



9. Eventually the network connect app will change to the below screen and give a popup. Click yes.



10. If everything was successful you'll see the below screen and will see that your Wi-Fi network was changed to c0pb\_W1aN. (If it wasn't automatically switch, you may need to change it manually.)

