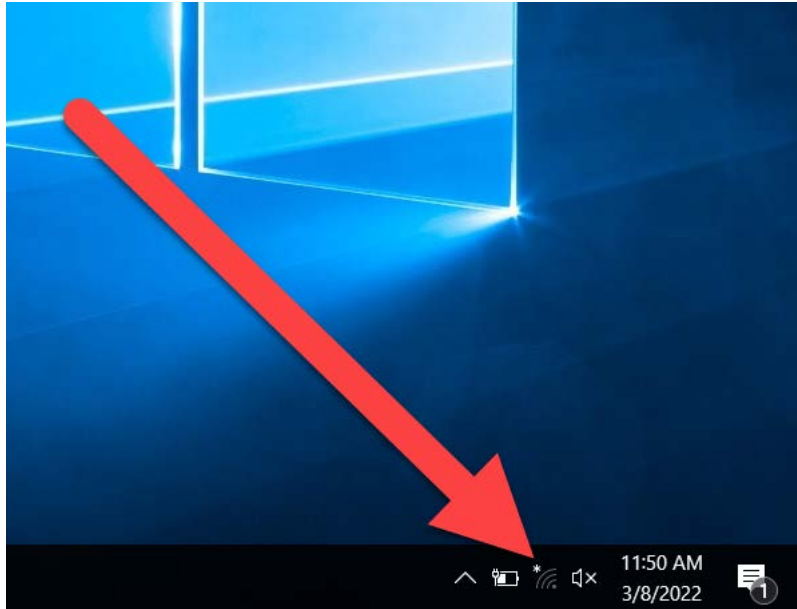


Connecting to the City of Palm Bay Secure Guest Wireless Network (Windows Devices)

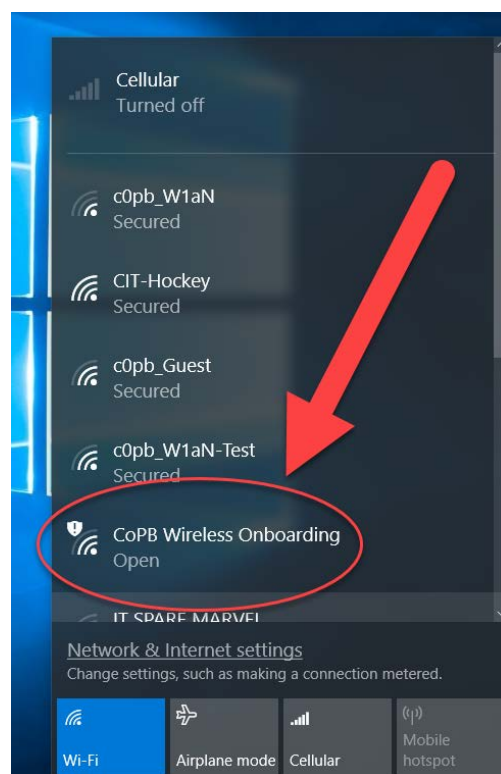
(Created 3/8/2022)

Note: The steps below outline how to perform the initial connection to the City of Palm Bay's secure wireless network using **guest** devices running Windows.

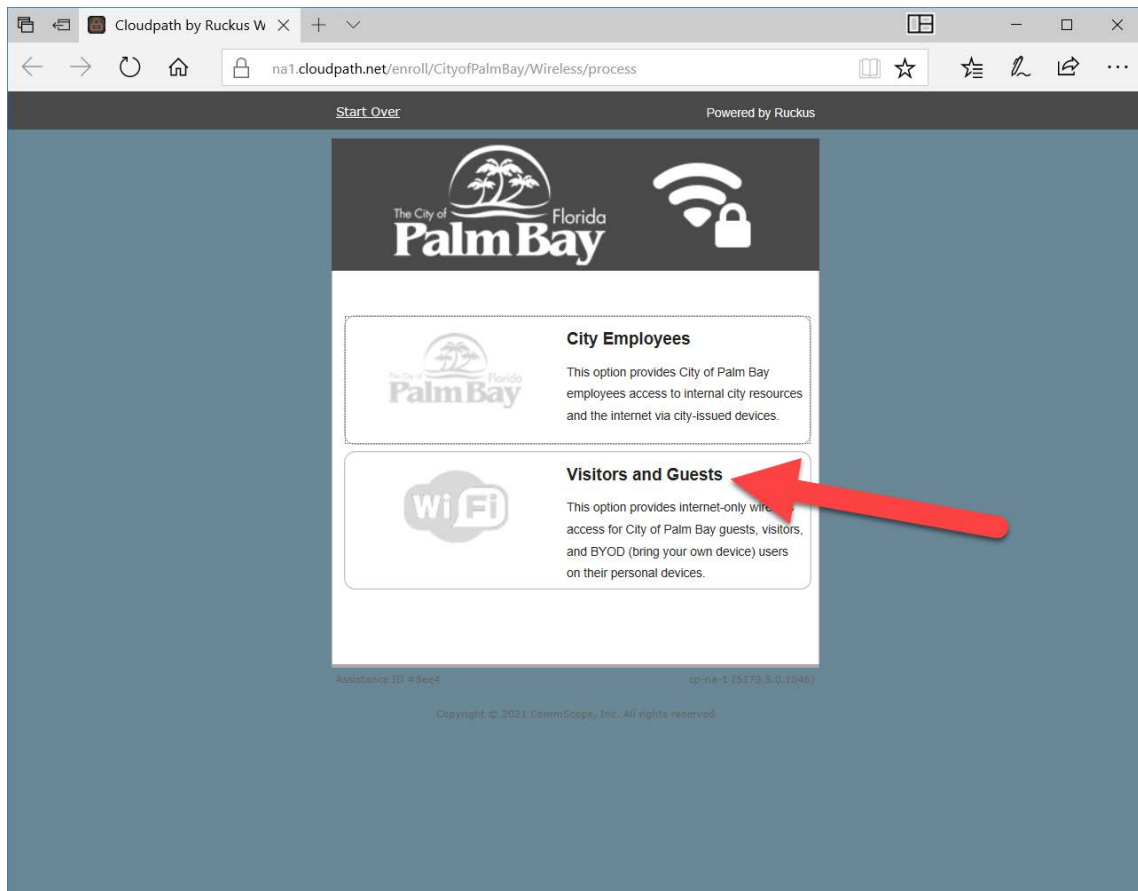
1. Click on the **wireless icon** located on the Windows taskbar to view the available wireless networks.



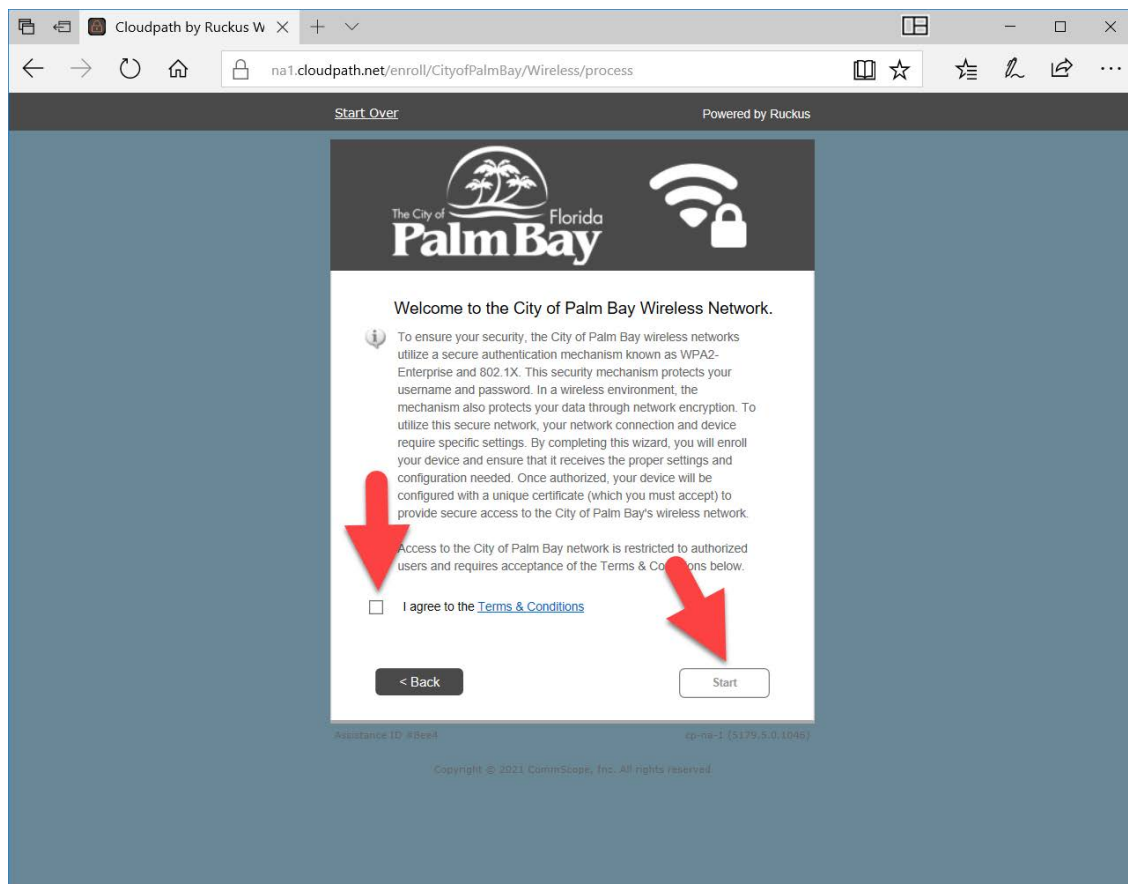
2. Select the **CoPB Wireless Onboarding** wireless network and click on the **Connect** button.



3. A web page will pop up and ask you what type of device you're trying to connect to the network. These instructions are for connecting **city-issued devices** so we'll select "**City Employees**".



4. The **terms and conditions** page will pop up. In order to connect to the network, you'll need to accept the terms and click the **start** button.



5. You'll be prompted to pass a verification process. You can either opt to receive a verification code via email or text message. After filling out the Captcha, select Send when you're ready to be sent the code.

Cloudpath by Ruckus W X + -

na1.cloudpath.net/enroll/CityofPalmBay/Wireless/process

Start Over Powered by Ruckus

The City of **Palm Bay** Florida

To access the network, you must pass a verification process. After entering your email address or phone number and clicking Send, a verification code will be sent to you. You must enter the verification code on the next screen.

☒ Send To Email:

☐ Send TXT Message:

☐ I already have a verification code:

Enter the letters and numbers in the image in the box below:

<Back Send

Assistance ID: #a0a6 cp-na-1 (5179.5.0.1046)

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6. On the next page you'll see two buttons to download the **network connect application**. Select the **top option** and select download if prompted. (Not run.)

Cloudpath by Ruckus W X + -

na1.cloudpath.net/enroll/CityofPalmBay/Wireless/wizard/815/page4_download.html

Start Over Powered by Ruckus

The City of **Palm Bay** Florida

To access the secure network, follow the instructions below based on your computer's operating system.

Microsoft Windows

Download .exe for Windows
NetworkWizardLoader-08861233.exe

After downloading, go to your desktop or downloads folder and open the file "NetworkWizardLoader-08861233.exe".

Download for Windows
Cloudpath-Windows.zip

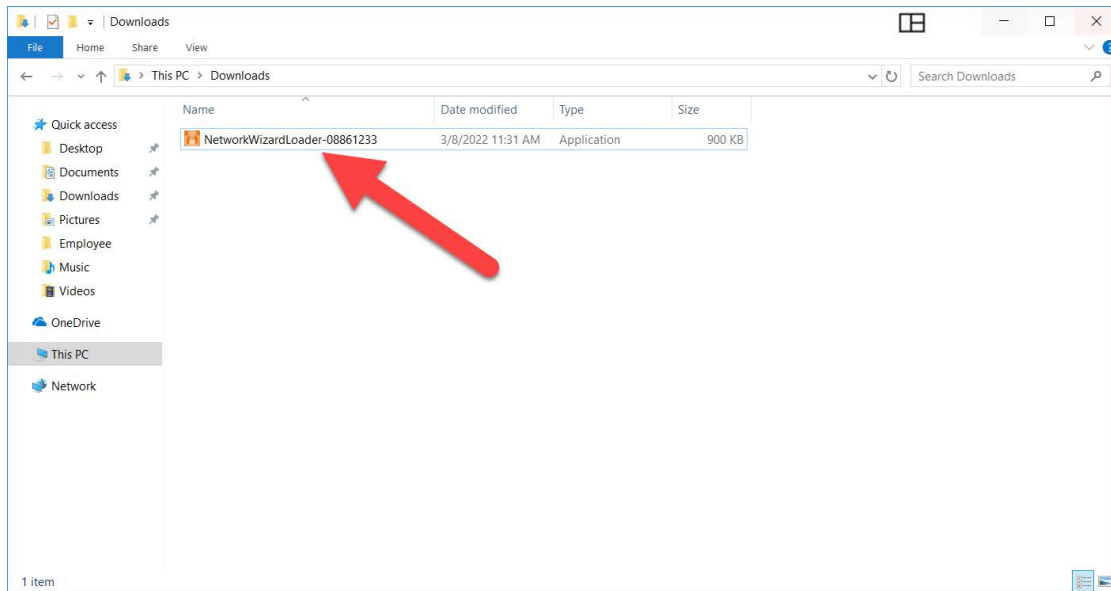
After downloading, go to your desktop or downloads folder and fully extract the zip archive (i.e. "Extract All"). Then run the .exe that was extracted from the .zip archive.

[Show all operating systems.](#)

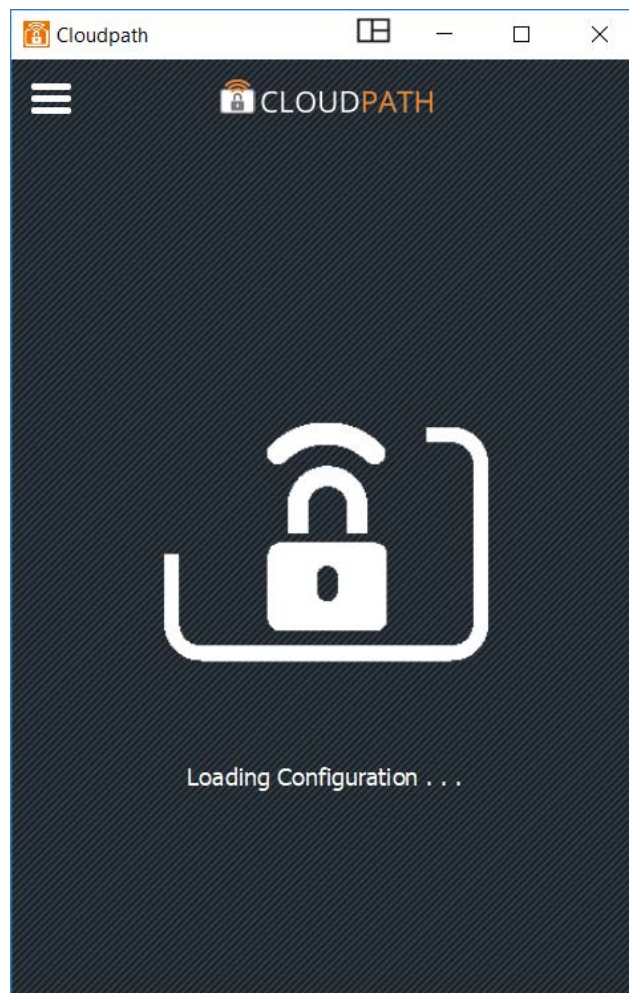
Assistance ID: #8ee4 cp-na-1 (5179.5.0.1046)

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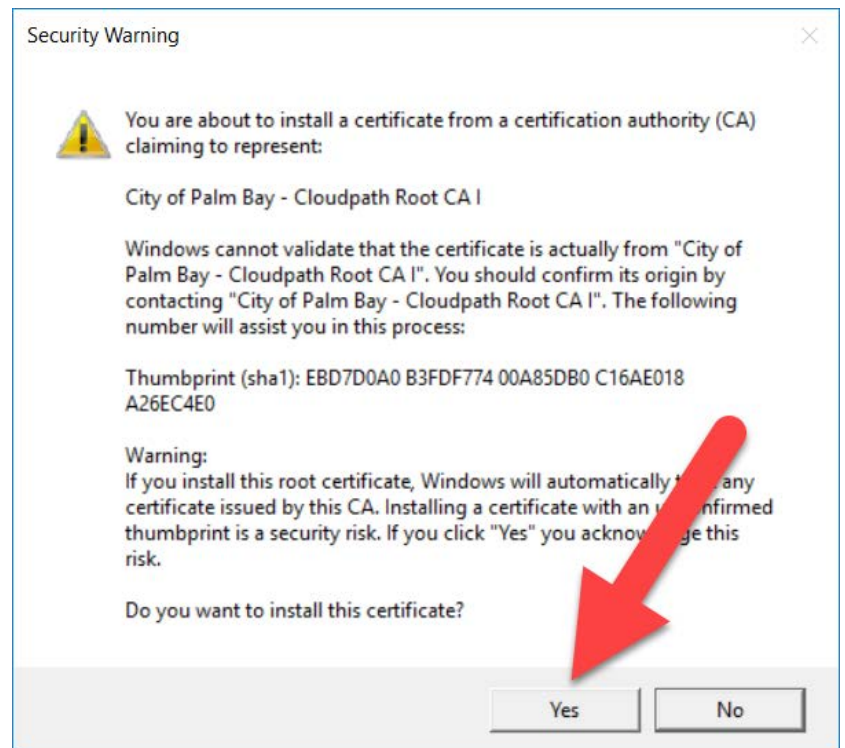
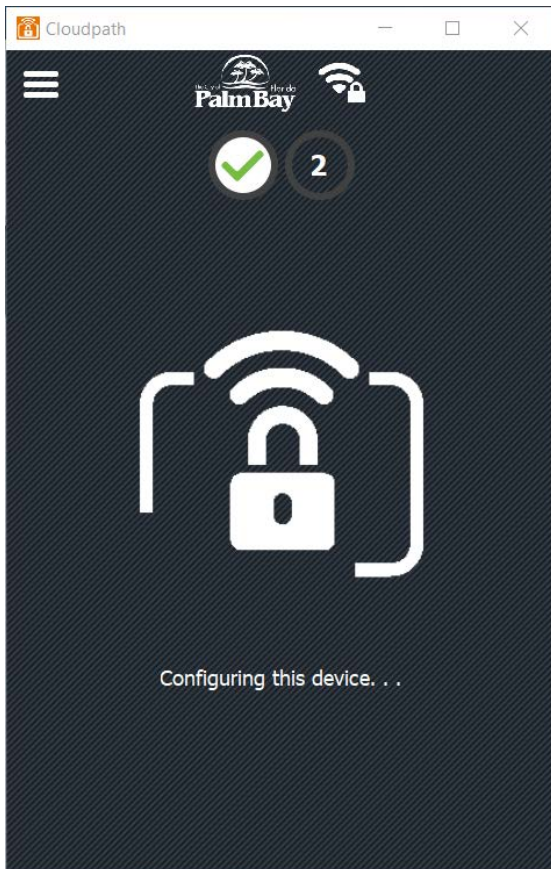
7. Run the file you downloaded in the previous step by double-clicking it.



8. The network connect application will start to run. You should eventually see a screen like the one below.



9. Eventually the network connect app will change to the below screen and give a popup. Click yes.



10. If everything was successful you'll see the below screen and will see that your Wi-Fi network was changed to c0pb_W1aN. (If it wasn't automatically switched, you may need to change it manually.)

