

City of Palm Bay Solid Waste Survey

November – December 2019

Do you rent or own?

Answered: 1255

Skipped: 0

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ANSWER CHOICES	PERCENTAGE	RESPONSES
Rent	7.41%	93
Own	92.59%	1162
TOTAL		1255

Residential Service currently includes garbage pickup once per week. Please provide your preference for frequency of pickup:

Answered: 1259

Skipped: 0

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ANSWER CHOICES	PERCENTAGE	RESPONSES
It should stay the same.	43.05%	542
Increase to twice a week.	47.02%	592
No preference.	9.93%	125
TOTAL		1259

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It is unknown at this time what an increase in frequency of residential garbage pickup (from once a week to twice a week) will cost. Would you be inclined to pay more for twice a week garbage pickup?

Answered: 1248

Skipped: 0

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29.33%



Yes

70.67%



No

ANSWER CHOICES	PERCENTAGE	RESPONSES
Yes	29.33%	366
No	70.67%	882
TOTAL		1248

Currently the City provides only one size cart (64 gallon) for both garbage and recycling. Please provide your preference for cart size:

Answered: 1255

Skipped: 0

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1.43%



I would like a smaller cart (32 gallon).

18.41%



I would like a larger cart (96 gallon).

61.20%



No change, keep the current size (64 gallon).

18.96%



I would like to have multiple cart size options for each service.

ANSWER CHOICES	PERCENTAGE	RESPONSES
I would like a smaller cart (32 gallon).	1.43%	18
I would like a larger cart (96 gallon).	18.41%	231
No change, keep the current size (64 gallon).	61.20%	768
I would like to have multiple cart size options for each service.	18.96%	238
TOTAL		1255

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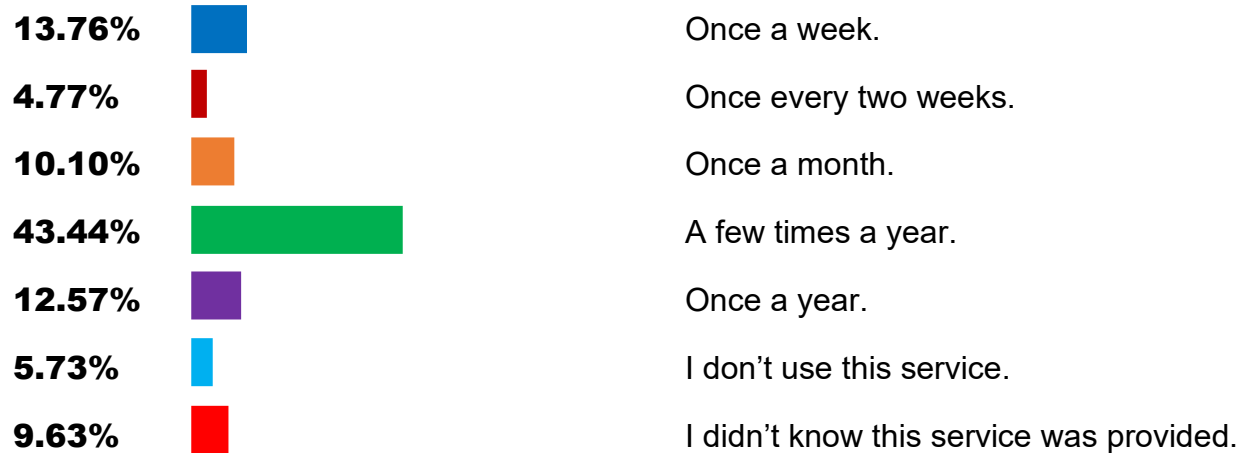
November – December 2019

The current City contract provides for weekly residential pickup of bulk items such as furniture and larger household items.
How often do you use this service?

Answered: 1257

Skipped: 0

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ANSWER CHOICES	PERCENTAGE	RESPONSES
Once a week.	13.76%	173
Once every two weeks.	4.77%	60
Once a month.	10.10%	127
A few times a year.	43.44%	546
Once a year.	12.57%	158
I don't use this service.	5.73%	72
I didn't know this service was provided.	9.63%	121
TOTAL		1257

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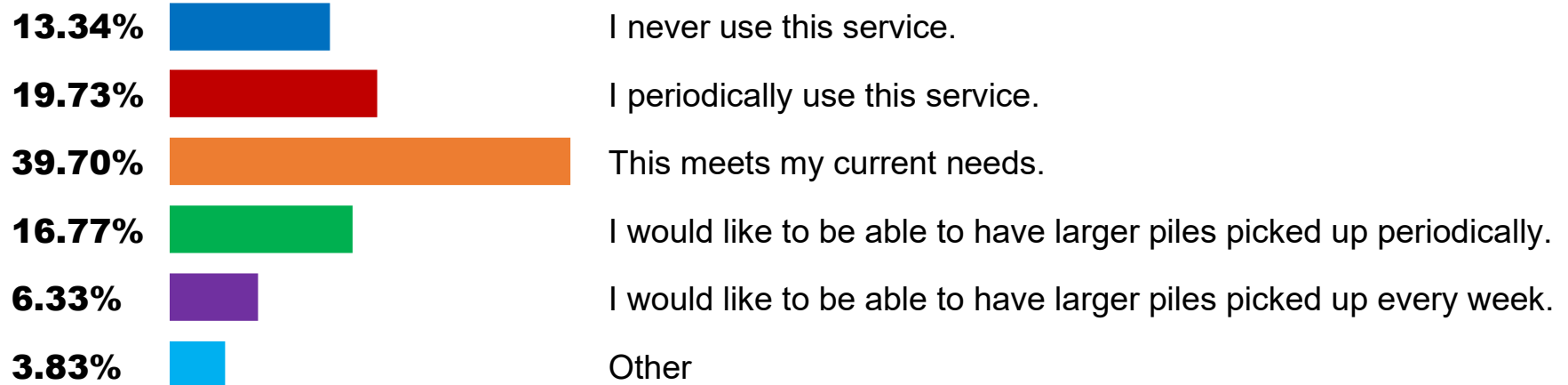
November – December 2019

Currently bulk pickup service provides for weekly pickup of household trash piles approximately 3 cubic feet in size, or an amount that would fit in the back of a standard pickup truck. Please describe how well this meets your needs:

Answered: 1252

Skipped: 0

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ANSWER CHOICES	PERCENTAGE	RESPONSES
I never use this service.	13.74%	167
I periodically use this service.	19.73%	247
This meets my current needs.	39.70%	497
I would like to be able to have larger piles picked up periodically.	16.77%	210
I would like to be able to have larger piles picked up every week.	6.63%	83
Other	3.83%	48
TOTAL		1252

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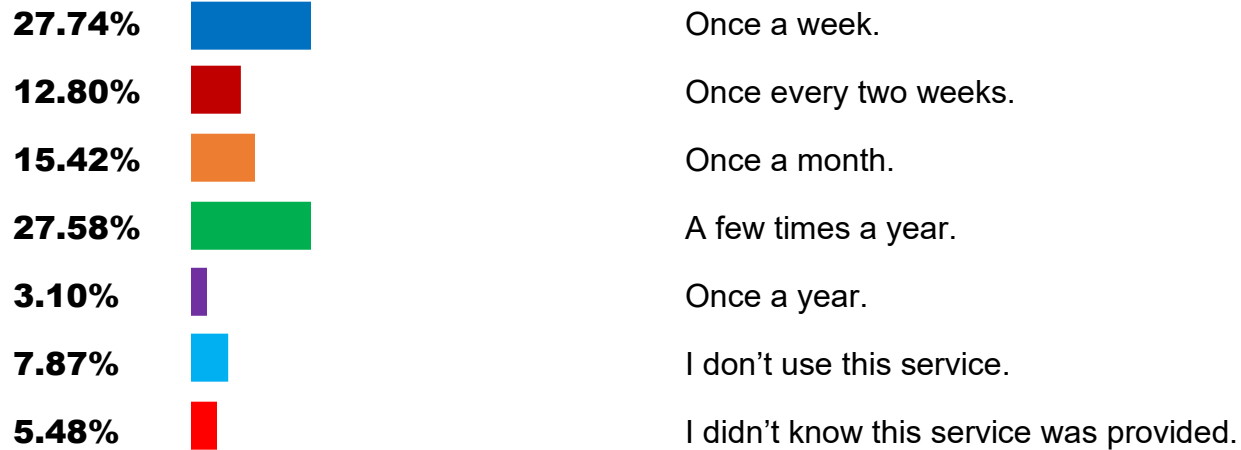
November – December 2019

The current City contract provides for pickup of vegetation/yard waste once per week. How often do you use this service?

Answered: 1258

Skipped: 0

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ANSWER CHOICES	PERCENTAGE	RESPONSES
Once a week.	27.74%	349
Once every two weeks.	12.80%	161
Once a month.	15.42%	194
A few times a year.	27.58%	347
Once a year.	3.10%	39
I don't use this service.	7.87%	99
I didn't know this service was provided.	5.48%	69
TOTAL		1258

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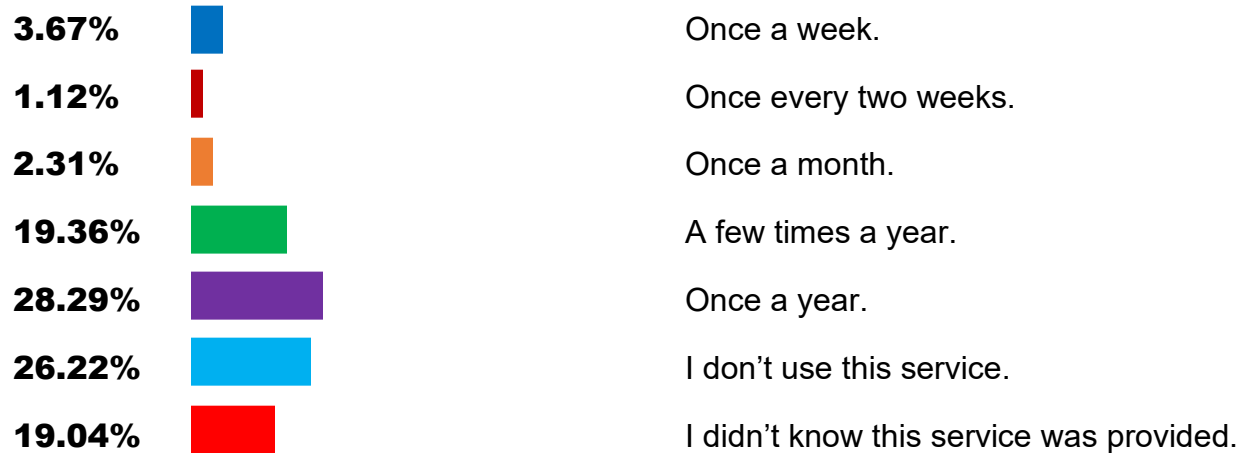
November – December 2019

The current City contract provides for pickup of large appliances such as refrigerators and washers. How often do you use this service?

Answered: 1255

Skipped: 0

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ANSWER CHOICES	PERCENTAGE	RESPONSES
Once a week.	3.67%	46
Once every two weeks.	1.12%	14
Once a month.	2.31%	29
A few times a year.	19.36%	243
Once a year.	28.29%	355
I don't use this service.	26.22%	329
I didn't know this service was provided.	19.04%	239
TOTAL		1255

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Please rate how this statement reflects your understanding of recycling: “I always know what is okay to put in my recycle cart.”

Answered: 1258

Skipped: 0

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ANSWER CHOICES	PERCENTAGE	RESPONSES
Strongly agree.	23.77%	299
Agree.	39.51%	497
Neither agree nor disagree.	13.28%	167
Disagree.	14.94%	188
Strongly disagree.	7.63%	96
I don't recycle.	0.87%	11
TOTAL		1258